



The **ERNAKULAM DISTRICT Co-operative BANK Ltd.**

Head Office: P.B. NO.4, P. O. KAKKANAD, KOCHI -682 030

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Quotation for supply of Blade Servers (Retender)

Ernakulam District Co-operative Bank invites Offers for supply of 8 Nos. Blade Servers to populate in the existing IBM eServer MT 8677 Blade Center Chassis / or with new chasis with blade servers of HP/IBM/DELL to meet the new requirements. **Please submit the quotation in sealed covers on or before 10-10-2016, 4.00 PM at our IT Department, Head Office, Kakkanad, Kochi -30 .**

Terms and Conditions

- 1.a. The bidder submitting the bid should be a Registered Company / Firm having minimum Annual Sales Turnover of at least 10.00 crores for last 3 years
 - b. Profit making for the last 3 years
 - c. Empanelment with at least two public/private/Co-op sector banks
 - d. No adverse record with other bank or our bank (Vendor to submit an undertaking for the same).
2. Products brochures should be submitted along with the quotation. Only relevant literature pertaining to the offer should be submitted.
3. The quotation shall be signed by legal/authorized signatory of the firm/company on all pages of the quotation.
4. The Bank reserves the right to accept or reject any or all quotations in part or full without assigning any reason thereof.
5. 100% payment on submitting satisfactory installation report and after executing the SLA.
6. Bank will enter into price negotiations only with the qualified Vendors.
7. Delivery Time of the equipments should be specified in the proposal.
8. Warranty:
 - a. The vendor shall warranty the equipment/items to be supplied against this quotation against manufacturing defects, faulty designs, use of defective materials, poor workmanship and warranty performance of the items for a minimum period of **36 months** from the date of acceptance of the system by the Bank.
9. AMC:
 - a. It is mandatory to quote for comprehensive AMC for blade servers for

a period of three years from the date of expiry of the warranty period.

b. AMC payment shall be on yearly advance

10. Uptime Commitment:

a) The vendor shall provide effective after sales service such that at no time the functioning of the servers is hindered for more than 2 hours.

b) The vendor shall give an undertaking that he commits himself to provide After Sales Service and to provide necessary spares for at least a period of 5 years after the warranty period.

c) All complaints must be rectified within 4 working hours. In case of serious fault wherein the printer cannot be repaired within 4 working hours. **The servers shall be available for 99% of the time**

11. Penalty Clause.

Any server that is reported to be down on a given date should be repaired within 4 hours. The downtime should not in any case exceed 24 hours. The reporting will be through a mail communication. In case the vendor fails to meet the above standard of maintenance, the Bank reserves the right to levy a penalty of Rs.5000/- (Rupees Five Thousand Only) per day.

12. Hardware Failure

If during the warranty period, any server fails (hardware) on four or more occasions in a quarter, it shall be replaced by equivalent new server by the vendor at no cost to the Bank.

13 Price Comparison

The Bank will consider the Six years TCO (total cost of ownership) for the purpose of price comparisons as follows:

Six years TCO = Cost of the equipment of all items with 3 year warranty inclusive of all taxes + 3 years post-warranty AMC charges for the next 3 years inclusive of all taxes

14. Jurisdiction:

All matters pertaining to this deal shall be subject to the jurisdiction of Ernakulam

15. Arbitration:

All disputes concerning this deal shall be referred to an arbitrator mutually agreed upon and the decision of the arbitrator shall be final and binding upon the parties hereunto. The arbitration shall be in accordance to the Arbitration and Conciliation Act, 1996

16. Technical specifications/Configuration for Servers as per Annexure 1

Sd/-

**Kakkanad
26-09-2016**

General Manager
**Ernakulam District Co-operative
Bank Ltd.**
Head Office, Kakkanad, Kochi - 30

Annexure I - Technical specifications/Configuration

Sl#	Specifications	Qty
1	Dual Quad Core 64-bit processor or equivalent 16 GB RAM One TB of disk space Raid 0	4 Nos
2	Dual Quad Core 64-bit processor or equivalent 16 GB RAM 2 TB of disk space Raid 0	1 Nos
3	4 cores of Intel Xeon processor 32 GB RAM One TB Hard Disk Raid 0	3 Nos
4	Microsoft O/s 2012 Standard Edition Single user license	3 Nos
5	Microsoft O/s 2012 Standard Edition 5/10/25 User license	1 Nos

Existing Blade Chassis

IBM eServer MT 8677 Blade Center Chassis with 2x2000W PSU SI# 99ZR411 Product ID 86773RA

I/O Modules

Copper Pass thru Module - 2 lan switch 10/10/1000 cisco 3960

Optical Pass thru Module : 2 san switch - 4 gbps/second