



*The* **ERNAKULAM DISTRICT** *Co-operative* **BANK Ltd.**

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AN ISO 9001 : 2008 CERTIFIED BANK

Bank has proposed to invite competitive quotation from AMC providers having five years experience in the field preferably in Banking/Financial Institutions for the AMC of following IT Related equipments for the financial year 2016-17 which are under AMC.

**1. Sun Storage, Brocade san switch and 6140 Storage**

Sl.No		Model/Sl No	QTY	AMC Exp Date
1	ST6140A-4-2336G-1x1x16x146C-RR	0724AWF089	1	31-03-2016
2	Brocade SW200E 8Port No Fab	0724RD02L6	1	
3	Brocade SW200E 8Port No Fab	0724RD02LK	1	
4	Brocade SW200E 4Port No Fab	0713F7018C	1	
5	Brocade SW200E 4Port No Fab	0713F70779	1	
6	SFT2000 8core 1.2GHz 64GB 2x73	0748NNN011	1	
7	SFT2000 8core 1.2GHz 64GB 2x73	0751NNN044	1	
8	Sun Cluster Upgrade transfer within same Tier or lower - Server Perpetual			

## 2.Sun V480, V240 Servers,Storage 3510,LTO Drive and Terminal Concentrator

Sl.	Item Description	Model/Sl No	QTY	AMC Exp Date
1	SUN SERVER V480 2CPU	0408AM02CC	1	30-04-2016
2	SUN SERVER V480 2CPU	0411AM001B	1	
3	SUN FIRE V240	FN41010436	1	
4	SUN FIRE V240	FN41010510	1	
5	SUN BLADE 150	FT40940041	1	
6	SUN STOREDGE 3510	0000451-040807D03B	1	
7	SUN FIRE V210	FM43440159	1	
8	SUN FIRE V210	FM43430008	1	
9	LTO 2 Single Drive Desktop	041F00047	1	
10	CLAIS-XXR-9999	S/w	1	
11	SCCMS-800-T99M	S/w	1	
12	CLA9S-999-99M9	S/w	1	
13	CLUZS-999-99M9	S/w	1	
14	DAT DRIVE 12 GB	0408AD18D1	1	
15	DAT DRIVE 24 GB	0431AD1253	1	
16	TERMINAL CONCENTATOR	SCPSX3009409	1	
	<b>Total</b>			

Service deliverables for Sl.No 1 & 2

Oracle Premier Support for SUN Server Products.

Onsite Service Coverage- From Sunday to Saturday (24 Hrs Per day)

Onsite service response - 4hours

Online telephonic technical support

coverage/Expert connect

remote assistancesupport - From Sunday to Saturday (24 /7)

OS Support - Included in this oracle premium support

Spare Replacement - Spare will be replaced on same business day in Metro and for Non Metro NBD

Service Offered - Oracle Premium Support

Uptime - 99%

### 3. IBM Blade Server with Center HASS

Sl. No	Item Description	Model/SI.No	QTY	AMC Exp Date
1	<p>IBM BLADE HS22 Server 7870-G2A IBMHS22 XEON 4COR@2.4GH/ 16GB/2*600GB/2*NIC (Serial No - 06VB593)</p> <p>IBM BLADE HS22 Server 7870-G2A IBMHS22 XEON 4COR@2.4GH/ 8GB/2*146GB/2*NIC (Serial No - 06VB608)</p>	06VB593 06VB608	2 No's	18-04-2016
2	IBM eSRVR 8677 BLADE CNETER HASS WITH 2*2000w POWER SUPPLY UNIT	99ZR411	1 No	31-03-2016
3	BLADESVR 8853 XEONQUADCOR E5345@2.33GH/4GB/2*14 6GB/QLOGIC ENET	99R5446	1 No	31-03-2016
4	BLADESVR 8853 XEONQUADCOR E5345@2.33GH/4GB/2*14 6GB/QLOGIC ENET	99R5466	1 No	31-03-2016
5	BLADESVR 8853 XEONQUADCOR E5310@1.6GH/2GB/2*146 GB/QLOGIC ENET	99T5644	1 No	31-03-2016
6	BLADESVR 8853 XEONQUADCOR E5310@1.6GH/2GB/2*146 GB/QLOGIC ENET	99T5601	1 No	31-03-2016
7	BLADESVR 8853 XEONQUADCOR E5310@1.6GH/2GB/2*146 GB/QLOGIC ENET	99T5643	1 No	31-03-2016
	IBM LTO3 TS3100 TAPE LIBRARY EXPRESS, ULTIRUM 4 ,LVD SCI DRIVE	78C1346	1 No	31-03-2016
8	OS Support			31-03-2016

**Support:**

AMC support should be **With IBM B2B support**

- Support shall be provided as per the IBM contract response and resolution; however Vendor should take primary responsibility to coordinate with IBM for early resolution.
- Parts removed shall be property of Vendor/IBM.
- If any spare part module is beyond repair / service, we will provide the replacement unit.
- Provision of maintenance service contract is in 24x7 Basis.

#### **4. Blue Star make Comfort AC**

<b>Sl. No</b>	<b>Item Description</b>	<b>Model/SI.No</b>	<b>QTY</b>	<b>AMC Exp Date</b>
1	COMFORT AC BLUESTAR DSAC –5.5 TR	DSA6615	3 No's	31-03-2016

##### SCOPE OF WORK :

1) Vendor should check and render preventive maintenance service to all the equipment every 3 months i.e., four times in a year during the currency of the contract. The quarterly preventive maintenances shall be detailed involving continuous replacement of worn out components and regular replenishment of consumables like refrigerant gas which will ensure near zero breakdowns

2) Vendor Should also attend/arrange to attend all normal break-downs if any, on call basis.

3) Compressors if found faulty should be replaced required.

4) Microprocessor control board if found faulty or malfunctioning should be repaired and replaced.

5) Safety controls such as pressure cut outs should be tested for proper functioning and in case of any mal-functioning they should be either repaired or replaced accordingly.

6) Air filters should be inspected and cleaned.

7) Cooling coil should be inspected and cleaned, if necessary

8) The blower motor should be checked and any defects noticed should be attended to.

9) The driver set of the blower section should be inspected, belt tension adjusted and belts changed, if necessary.

10) Any defect in the electrical items and control wiring of the air conditioner should be attended.

11) Electrical components if found defective should be repaired or replaced.

12) Refrigerant gas should be topped up in the system as and when necessary or replaced in full in cases of major leakages.

13) The Condenser fan motor should be inspected and if found faulty should be repaired or replaced.

14) The condenser coil should be inspected and cleaned.

15) Any repairs in the condenser coil should be attended to.

16) Repairs to refrigerant piping due to system problems should be attended to. Leakage points should be identified, rectified and gas charged.

The quarterly preventive maintenances shall be detailed involving continuous replacement of worn out components and regular replenishment of consumables like refrigerant gas which will ensure near zero breakdowns.

## **5.AMC for 20 KVA UPS and Liebert Precision AC**

<b>Sl. No</b>	<b>Item Description</b>	<b>Model/Sl No</b>	<b>QTY</b>	<b>AMC Exp Date</b>
1	Liebert Precision AC  <b>PEC 123 FA 100</b>	<b>04043012310 1/02</b>	2 No's	31-03-2016
2	<b>20KVA Liebert UPS</b>	S400 – 2003525733 I&II	2 No's	31-03-2016

### **Support:**

1. Vendor should check and render preventive maintenance service to all the equipment every 3 months i.e., four times in a year during the currency of the contract. The quarterly preventive maintenances shall be detailed involving continuous replacement of worn out components and regular replenishment of consumables like refrigerant gas which will ensure near zero breakdowns
2. Vendor Should also attend/arrange to attend all normal break-downs if any, on call basis.
3. Cleaning up of Unit, Air Filter, cooling coil & condenser coil. (If required with water).
4. Cleaning of Humidifier bottle, electrodes, water supply strainer and drain inside the machine.
5. Checking of drive belt & replace if necessary.
6. Lubrication of bearings if necessary.
7. Checking up of operation of Unit, Controller & condenser.
8. Combing of fins of condenser & Evaporator coil if necessary.
9. Measurement of current of each individual equipment.
10. Checking of all the overload relay settings.
11. Checking of all electrical components for loose connections and tightening if necessary.
12. Checking of refrigeration piping for any gas leakages.
13. Checking of refrigeration system and pressure readings.
14. Checking of pulleys, Motor mounts, and Condenser fan mounts etc.
15. Checking of panel insulation.
16. Checking of temperature readings.
17. Checking of Microprocessor controllers for operation

## **6. AMC for Networking and Switches**

<b>Sl. No</b>	<b>Item Description</b>	<b>Model/Sl.No</b>	<b>QTY</b>	<b>AMC Exp Date</b>
1	Labour charges for rectification of faults in Network cabling in Branches and Head Office	Network Cabling	50 locations	31-03-2016
2	AMC charges for repairing /replacing Of 16 Port 10/100 MBPS Ethernet Switch in Branches	3 com/Netgear 16 Port 10/100 mbps Ethernet Switch	50	31-03-2016

The complaints will be attended within 3 hours of reporting during the normal business hours.

In Serial. No. 1, the rate doesn't include cost of materials

## **7. Trend Micro Neat Suit License Renewal**

<b>Product Description</b>	<b>Qty</b>	<b>AMC Exp Date</b>
Trend micro Neat Suit II Premium License renewal <b>Certificate Number:</b> TM-L-A000004905A <b>Trend Product:</b> EAMMMME1XLCZZZ	350 Users	<b>31-05-2016</b>

The Bidder should be a Company registered under the Companies Act, 1956 since last three years. The bidder should have minimum annual turnover of Rs 3 Crore during the last Three Financial years. The Bidders are requested to submit the proposal for all or any of the above items for 1 year / 2 year / 3 Year periods. The proposal should reach at our Head Office, Kakkanad on or before 05-02-2015 2 PM.

20-01-2016

Kakkanad

**General Manager**